



LA Maison
DU Père

IMPACT
REPORT
2023



In memory of François Boissy,
CEO, Maison du Père

passed away in march 2023
at the age of 60



Maison du Père welcomes
people experiencing homelessness or
hardship and offers services adapted to
their realities to promote their stability.

Enabling everyone to be respected
and to enjoy their rights as citizens
with dignity, at every stage of their
lives, is the ultimate goal.



Our resilience and team spirit enabled us to overcome many challenges again this year. Funding our essential services remains a challenge, while requests for help from people in distress are increasingly numerous and complex.

Despite all, our teams remain alert and always on the lookout for innovative solutions to meet the diverse needs of our clientele.

Aging and physical health problems remain at the heart of our concerns, as does the lack of affordable housing.

To meet these challenges effectively, Maison du Père maintains its associations with multi-sector partners: CHUM, SHDM, OMHM. Starting in december, 54 men will permanently occupy new subsidized studio.

MdP's actions are now focused on diversified residential stability. Joining our team means contributing to a sustainable investment to improve living conditions.

Jaëlle Bégarin,
CEO,
Maison du Père

For the past 20 years, the MdP Foundation has been privileged to welcome donors and financial partners who care about the dignity of people living in precariousness or homelessness.

Through this synergy of generosity and altruism, more than 1,700 people received MdP services in 2023. These men benefited from innovative services in terms of both health and the intervention approach.

The success is entirely thanks to you, dear donors and partners, since private donations funded 64% of the MdP's activities this year.

The results of your generosity are clear to see in this report. Here we present the costs, the number of interventions, but above all the major impact of your investment in the lives of each of the people we have supported.

Lizette Flores,
Executive Director,
Maison du Père Foundation

A YEAR IN REVIEW

Main establishment only



22,959
transactions for
296 trustees



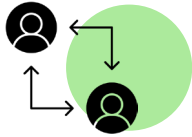
82,725
overnight stays



350,330
clinical interventions¹
(including night shift)



306,082
meals and
snacks served



27,217
referrals to other
resources



157,177
items of clothing
given



3,254
participations in social, physical
and cultural activities



390,462
items of clothing and
bedding washed



37 804
hours of community² and
compensatory work³, and
social reintegration support⁴



48,790
showers

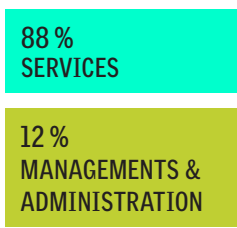
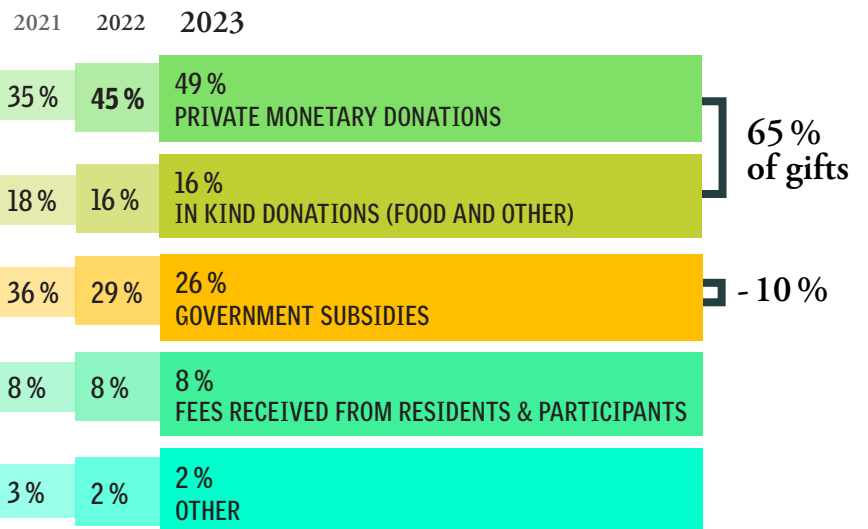
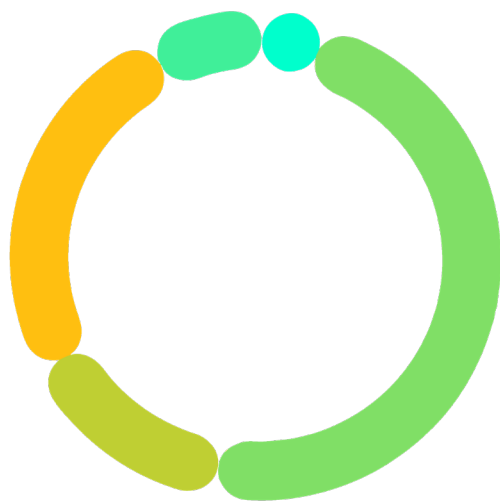
1. Clinical interventions
Psychosocial meetings, medication management, medical accompaniment and crisis management.

2. Community service
Measures in an organization in addition to a sentence of imprisonment or probation.

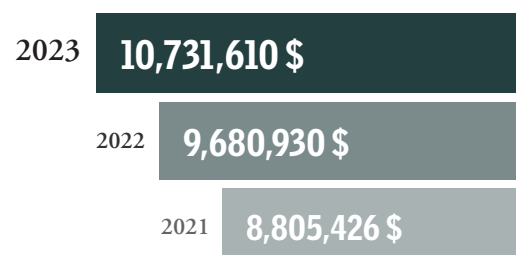
3. Compensatory work
Enables people in need to pay their fines by working for free within an organization.

4. Work, social reintegration
Carried out as part of the PAAS-Action program or by program participants.

DISTRIBUTION OF INCOME & EXPENSES



Annual operating cost



OUR CONTINUUM OF SERVICES

LONG-TERME

MEDIUM-TERM

SHORT- TERM

PREVENTION

Résidence J.A. DeSève
(retirement home)
+ palliative care

Residential stability with support

- Social support
- Projet l'Envolée
- Projet Logement Montréal

Community support

- Maison Wolfe
- Pavillon Robert Lemaire *

Social reintegration

Tailored programs

- Le Tremplin (employability)
- Projet John Howard (release from detention)

Emergency

Referral Convalescence

Specialized care

Telephone line

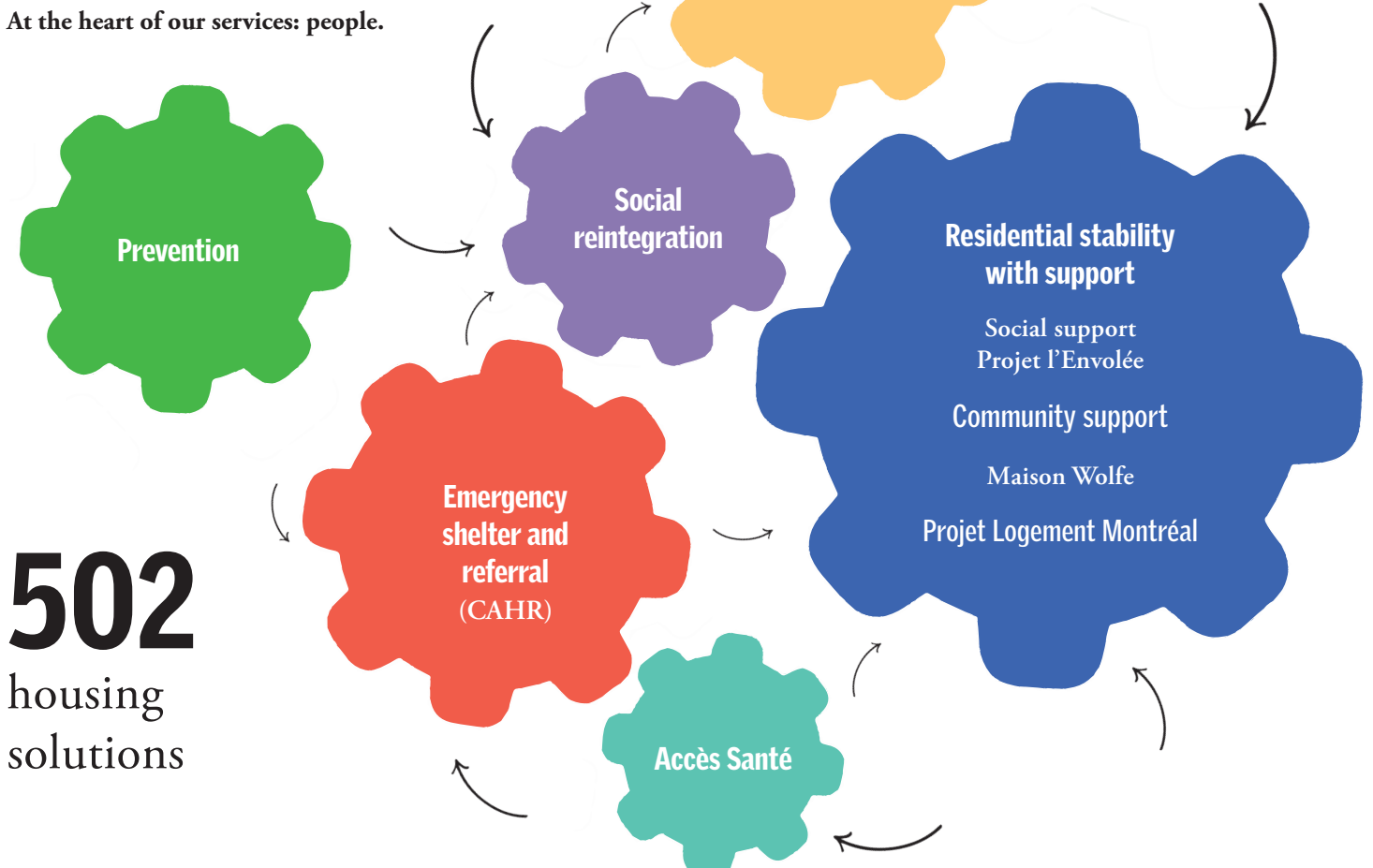
Digital referral platform

* Opening in December 2023

At Maison du Père, there's no standard itinerary or mandatory route to be followed.

Each person who agrees to be involved in the process will be able to embark on a unique path tailored to their own goals, strengths, interests and motivation.

At the heart of our services: people.



502
housing
solutions

PREVENTION

800 people used our emergency shelter services for the first time

188 people avoided a first episode of homelessness

Losing a home is now the main tipping point to the street. Addiction is no longer the leading cause of homelessness

594 interventions were carried out by the Maison du Père prevention team this year, to maintain the residential stability of 188 people.

58.5% of requests came from professionals in the health and social services network who found themselves working with a person at risk of becoming homeless.

Without intervention by the Prevention team, these housing losses could have wiped out all the work done by the teams dedicated to residential stability at Maison du Père.

Thanks to the team's expertise, the majority of these people were able to be directed and accompanied towards a resource and services adapted to their specific needs, taking into account their age, state of physical and mental health, autonomy and so on.

OBSERVATION 2023

Maison du Père has been serving a clientele of men over 25 for 54 years. However, given the urgency of the distress calls received, we have had to relax our eligibility criteria and support women and families to ensure they remain in housing.

594

INTERVENTIONS
TO PREVENT
HOMELESSNESS





65,116

INTERVENTIONS

WELCOME & REFERRALS ACCOMMODATION CENTRE (CAHR)

4,690 estimated
people experiencing
homelessness *

1,394 people have
used the CAHR services

35,040
overnight stays

The CAHR has 96 beds for men who need overnight accommodation, or who wish to embark on a residential stability process.

It is the largest gateway to our service continuum. The people who use it have access to a changing room, hygiene facilities, meals, etc

These services are free of charge.

Over the years, Maison du Père has developed a number of partnerships with professionals in the public and community sectors to make it easier for everyone to access the care and services they need.

Psychosocial counsellors are on hand every day to meet, guide and support the men on their journey.

OBSERVATION 2023

There was a significant increase in the number of undocumented refugees who sought our help. Our teams had to provide support for 126 asylum claims and/or work permits. We had to develop our expertise to meet this new need.

** At the last count in 2022, in Montreal, an increase of 33% since 2018.*



39,406

INTERVENTIONS *

ACCÈS SANTÉ - COMMUNITY-BASED HEALTH CARE

110
people welcomed

Objectives:
identification, continuity
of care, relocation

3,648 registered
overnight stays

People experiencing homelessness are often victims of systemic discrimination. Yet they have the right to be treated with dignity and without being judged.

There are 10 beds available at Maison du Père. The multidisciplinary Accès Santé team is on hand 24/7 to provide a range of specialized health care services in partnership with CHUM and CLSC professionals. Our participants can treat cancer, serious wounds or generalized infection in a safe and healthy environment.

This new trajectory not only improves the chances of recovery for patients without a home address, but also promotes their social reintegration.

Accès Santé also welcomes men who wish to access palliative care. Our team has developed the necessary expertise to support them. We are also supported by the Société de soins palliatifs à domicile du Grand Montréal.

OBSERVATION 2023

Around a hundred men have benefited from the community health care services of Maison du Père. Although the aim is to ensure their residential stability after their stay, it is becoming increasingly difficult to relocate people on a permanent basis, given the lack of housing adapted to their needs.

** Not to mention the medical support provided by volunteers and the public services team.*

SOCIAL REINTEGRATION

104 participants took part in one of the following programs

Objectives : stability in the various spheres of their lives

5,691 referrals

The social reintegration service (RÉSO) offers an in-house transitional housing program for men who need a certain amount of support to regain stability in the various spheres of their lives: health, employment, justice, housing, and so on.

In addition to a safe, affordable living environment and a range of essential services, participants are accompanied by a psychosocial counsellor to help them achieve their goals. Depending on their degree of autonomy, they are accommodated in rooms or studios.

Two specialized programs are available to participants:

- Le Tremplin (employability approach)
- The John Howard program (social inclusion for men subject to judicial control)

2,860 volunteer hours contributed by our participants

OBSERVATION 2023

Many participants come to the RÉSO service after a 3-month stay at CAHR, where they were able to experience a period of stability and resume healthier lifestyle habits. Intervention workers notice a clear difference in these participants, who, feeling more at ease, are more willing to undertake a process of social reintegration.

112,348

INTERVENTIONS



HOUSING INTEGRATION & MAINTENANCE

129 people benefited from housing support

97 % of participants maintained their residential stability

54 new subsidized studios, including 5 for veterans

Our staff's work doesn't stop once the men have found permanent accommodation. Housing support is essential for many of them to avoid a return to the street.

This support can be community-based, as at Maison Wolfe, a home with 57 low-cost rooms. Two members of the team are on hand to encourage people to live together, both in the building and in the neighbourhood.

Our outreach team also looks after the well-being of 72 men who live independently in private, social or rooming-house housing in various Montreal neighbourhoods.

Some require the support of a multi-disciplinary team, while others only need financial backing.

OBSERVATION 2023

Lack of housing is the main cause of homelessness in Quebec, and therefore represents our greatest challenge. The recent partnership with SHDM to create the Pavillon Robert-Lemaire, accompanied by financial support from the provincial government to ensure affordable rents and community support for participants, is the development model we want to replicate in the future.



20,150

INTERVENTIONS

PROJET LOGEMENT MONTRÉAL (PLM)

722 people have moved into housing since 2016

85% were maintained in housing

72 people, now autonomous, no longer require follow-up

Maison du Père is a trustee of Projet Logement Montréal, which brings together the four largest homelessness organizations in Quebec: Maison du Père, Mission Bon Accueil, Mission Old Brewery and Accueil Bonneau.

This is the largest project in Canada dedicated to rapid placement in supportive housing for homeless people, regardless of gender.

Each participant admitted to the project is paired with a psychosocial counsellor who works in tandem with a housing officer. The latter is responsible for finding a private home in the Greater Montreal area that meets the needs expressed by the participant.

To benefit from the PLM program, people must agree to be accompanied by a psychosocial counsellor to promote their social and community integration.

OBSERVATION 2023

Projet Logement Montréal benefits from Rent Supplement Program (RSP) units to enable selected participants to live in private or social housing, while paying rent similar to low-cost housing (25% of their income). However, even with RSP, the task proves difficult in times of housing shortage, as **landlords are more selective**.

36,960

INTERVENTIONS



RÉSIDENCE J.A. DESÈVE FOR SENIORS

65% suffer from a chronic illness

61% live with a mental health problem

75% live with substance dependence

Résidence J.A. DeSève is the only retirement home adapted to the specific needs of seniors who have experienced homelessness. It was created to enable men who are disadvantaged in many areas of their lives to grow old with dignity and security.

The majority of the 87 residents have aged prematurely due to their previous lifestyle. They no longer have a supportive social or family network. They are not accepted in institutions that could help them.

Some have a long history on the streets, while others found themselves there at an advanced age due to hardship.

However, ensuring residential stability and resuming healthy habits contribute to improving their overall health following admission to the residence.

1,562 participations in social, sporting and cultural activities

OBSERVATION 2023

In 2023, operating costs for the residence represented almost half of the total cost of all services of Maison du Père. The cost of a personnel with the expertise required to support the elderly experiencing physical and mental challenges is a major factor. Given their financial situation, we can't ask them to make up the shortfall.

30,928

CLINICAL INTERVENTIONS *

** These data do not include care provided by the CLSC.*



PUBLIC, PRIVATE & COMMUNITY PARTNERS

Partner of **Projet Logement Montréal** and **CIM (Maison du Père, Mission Bon Accueil, Mission Old Brewery and Accueil Bonneau)**

Member of **MMFIM (Mouvement pour mettre fin à l'itinérance à Montréal)**

Member of the **Canadian Housing and Renewal Association**

Member of **SHU (Emergency homelessness committee)**

Member of the **Board of Trade of Montreal**

Member of **Commerce solidaire**

Partnership with **CIUSSS Centre-Sud**

Partnership with **Société de développement social de Ville-Marie (SDSVM)**

Partnerships with

Emploi-Québec, including PAAS-Action and PAMT

A1 Distribution

Abri de la Rive-Sud

Accès-Cible SMT

Alternatives communautaires d'habitation et intervention de milieu

Alvéole

Bernard & Fils Traiteur inc.

Bibliothèque et Archives nationales du Québec

Bois Urbain

Cactus

CAP St-Barnabé

Café Brossard

Caisse Desjardins du Quartier Latin

Cégep Ahuntsic

Cégep du Vieux-Montréal Cégep

Maisonneuve Cégep Marie-Victorin Cégep St-Laurent

Centre Bell

Volunteer Bureau of Montreal

Native Friendship Centre of Montreal

South Central Community Centre

Suicide Action Montreal

Centre de crise le Transit Centre de crise Tracom

Centre de Ressource pour hommes de Montréal

Centre Jean-Claude-Malépart

Centre Sheraton Montréal CJE Saint-Laurent

CRDM (Centre de réadaptation en dépendance de Montréal)

Crealunch Chic Resto Pop

CHSLD Saint-Georges CHUM

Clinique Droits Devant Clinique juridique itinérante Clinique médicale Caméléon CLSC des Faubourgs

CODEM (vocational guidance and employability)

Collectif des entreprises d'insertion du Québec

Consortium Echo-Logique I.T. Department Destination emploi

Diogenes Dopamine

Distribution Viandes Décarie Éco-Quartier

École des métiers des Faubourgs-de-Montréal

École des métiers du meuble de Montréal

École secondaire Évangéline

Canada Summer Jobs Enviro Connexions

UPT team (Addiction Psychiatry Unit)

Rivière-des-Prairies detention facility

Faster

Fédération des OSBL d'habitation de Montréal

Fondation d'aide aux handicapés du Québec

Formétal

Groupe Conseil Saint-Denis

Groupe Information Travail

Groupe Plein Emploi Hector Larivée

Jewish General Hospital Notre-Dame Hospital Imprime-Emploi

Institut de soins palliatifs et de fin de vie Michel-Sarrazin - Université Laval

Institut universitaire en santé mentale de Montréal

Institut universitaire en santé mentale Douglas

Institut de tourisme et d'hôtellerie du Québec

Kiné-concept

La Maison Benoît Labré

La Maison L'Éclaircie Le Centre de Réfugiés

Le Chaïnon

La ferme de la racine carrée

La Société John Howard du Québec

Le Boulot Vers Le Relais

Le Sentier /The Trail L'itinéraire

Maison Amaryllys Maison de l'Exode Maison l'Envolée Médecins du monde MIRE

Moisson Montréal

Office municipal d'habitation de Montréal

OPTIA

Orange Maison

OSISS/ SSBDO Department of National Defence

Palais des congrès Parados

Pas de la rue Pavillon Hamford

PAX Communauté de rue Pharmacie Bitar-Savoie Pharmacie Brigitte-Tarteaut

Pharmacie Germain Chartier & Livio Parolin

Piscine Pierre-Lorange Piscine Quintal Portage

PRAIDA

Premier Arrêt

Projet Autochtones du Québec Réchaud-Bus de la STM

Regroupement québécois des résidences pour aînés (RQRA)

Renaissance

Réseau québécois de recherche en soins palliatifs et de fin de vie

Resto Plateau

Résidence Mont-Carmel

Sac à dos

RTM Médical inc. SARCA

Sentier Urbain

Société de Développement Social

Société de soins palliatifs à domicile du Grand-Montréal

Société d'habitation et de développement de Montréal

Sous le toit de P.A.L. SPA de la rue

S.P.A.L.

Spectre de rue S.P.V.M.

Tim Horton, Anjou Toxico Stop

TRAME (psychoanalytic consultation services)

Trans media

Travail sans Frontières Université Concordia

Université de Montréal

Université du Québec en

Outaouais

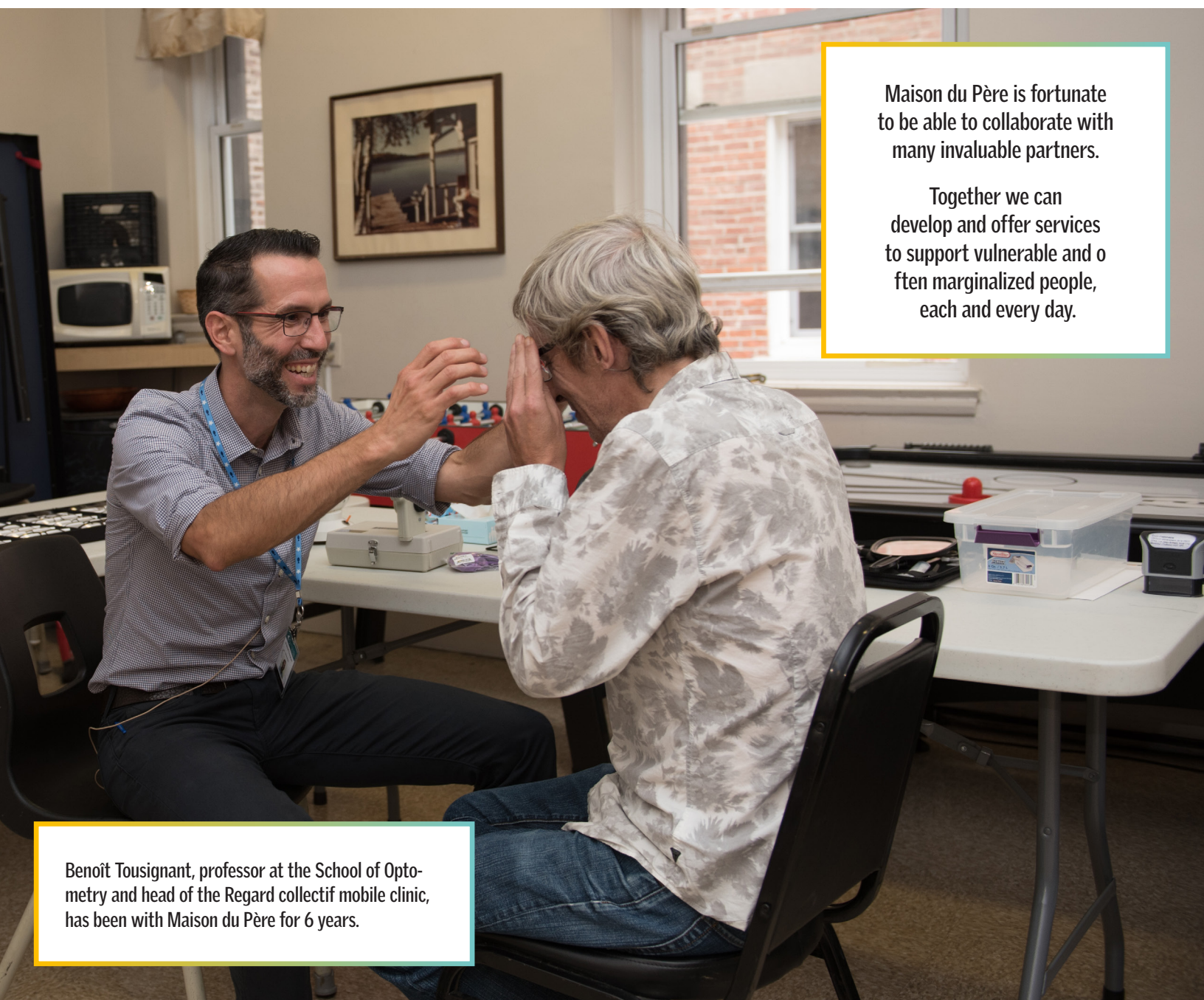
McGill University

Urgence Psychosociale-Justice (UPS-J)

Veterans UN-NATO Canada Via Travail

YMCA Centre-Ville and Complexe Guy-Favreau

YMCA la Boussole



Maison du Père is fortunate to be able to collaborate with many invaluable partners.

Together we can develop and offer services to support vulnerable and often marginalized people, each and every day.

Benoît Tousignant, professor at the School of Optometry and head of the Regard collectif mobile clinic, has been with Maison du Père for 6 years.

MAJOR DONORS



Fondation J.A. DeSève

*Soeurs de Saint-Joseph
de Saint-Hyacinthe*



OEUVRES RÉGIS VERNET

ESTATE OF
CAROLINE BOUCHARD

ESTATE OF
ROBERT LEMAIRE

ESTATE OF
FRANÇOIS ATTENDU

ESTATE OF
SYLVAIN HOGUE

ESTATE OF
FRANÇOIS LIMOGES

ESTATE OF
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Investissements
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SOCIÉTÉ DE GESTION SOGEFOR INC.

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Canada 

Québec 

Montréal 



"They welcomed me, they consoled me, they advised me. They believed in me like no one else had in my life. During those six months, I was fed, housed, I had a stable place that allowed me to have a **little bit of normalcy in an abnormal life**. It enabled me to go to my woodworking classes, find a job and a place to live."

Réjean, who entered the continuum through the Prevention department



"I must say that Maison du Père is helping us to regain our strength (...) I was immediately welcomed with understanding. The people who work here are extraordinary (...) Here, we have stability and shelter, plus food and security. **Maison du Père made it possible for me to get out.**"

Frédéric Lazure, spent two short periods at CAHR



"I've been blessed to land here... You're all miracles, **I have no words**. I couldn't ask for more. I could say thank you, but there are stronger words."

Carl Emond, palliative care

During his stay, he was able to enjoy his last moments with his sons

OUR EMPLOYEES

209 741

working hours

134 employees

Multiethnic, multilingual

69 men, 65 women



66% clinical interventions

psychosocial intervention, nursing, assistance

22% support services

food service, laundry, upkeep, maintenance

12% administration

human resources, accounting, finance

OUR VOLUNTEERS

Multiethnic, multilingual

45% women, 55% men

128

regular volunteers
involved for at least
3 hours a week

21,100

volunteer hours

28%

students

61%

employed

11%

retired

Youngest

20 years

Oldest

83 years

Maison du Père would like to thank the Trinitarians for their spiritual commitment to our organization. Over the past year, 28 members of the Maison du Père extended family have passed away. We were able to count on them to celebrate liturgies of the Word in their memory. The Trinitarians have also provided moral support to men in institutions. Since the founding of Maison du Père, their dedication has never wavered.



OUR PLANS FOR THE FUTURE

- 1.** Diversify and increase government and private financial support.
- 2.** Support participants as they move into the Robert-Lemaire Pavilion on December 1, 2023. The building will house 54 men, either homeless or at risk of homelessness, who will benefit from community support to break isolation, encourage mutual aid and adopt a healthy, active lifestyle.
- 3.** Raise the profile of Maison du Père and its Foundation by mobilizing, among other things, the various networks of donors and the business community to ensure the development of innovative projects.
- 4.** Set up a major campaign to finance modernization work, which cannot be postponed, on the head office building, which accommodates over 250 people a day.
- 5.** Maintain the cybersecurity strategy to protect the personal information of participants, employees, volunteers and donors.
- 6.** Continue to diversify our residential stability offers to the 50+ age group.

WELCOME

SUPPORT

REFER

CONTACT US

GENERAL MANAGEMENT MDP

President and CEO, ext. 231
Assistant to the CEO, ext. 314

PROCUREMENT AND OPERATIONS

Operations, ext. 310
Building

Food service, ext. 239
Food donations

Checkroom & thrift shop ext. 236
Donations of goods and clothing

Human Resources, ext. 228
Recruitment and employee well-being

FINANCES

Direction des finances, ext. 292
Rigorous management of the organization's revenues and expenses

VOLUNTEERS

Volunteer coordination, ext. 245
Community involvement in our organization

SERVICES CLINICAL

Clinical Programs, ext. 231
Cohesion between programs, development and adaptability of services

Prevention, ext. 288

Program Admissions, ext. 301

Résidence J.A. DeSève, ext. 302

Social reintegration, ext. 234

Health Access, ext. 359

CAHR - Emergency shelter and referral, ext. 305

FOUNDATION, DEVELOPMENT AND COMMUNICATIONS

GENERAL MANAGEMENT FMDP
CEO, ext. 345

Development & Communications
ext. 313

Make a donation, ext. 316
One-time or recurring donations, matching gifts, tax receipts, etc.

Gifts of shares and bequests,
ext. 313

Media Relations, ext. 232

PROJET LOGEMENT MONTRÉAL

PLM Management, ext. 315
Coordination, ext. 253

514 845-0168

LA MAISON DU PÈRE

DONATE

ONLINE

maisondupere.org

BY PHONE

514 845-0168, ext. 316

BY POST

550 René-Lévesque Blvd. East
Montréal (Québec) H2L 2L3

BY BEQUEST

514 845-0168, ext. 313

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